

# COTA'S PROPANE TANK SERVICE, LLC

6 Island Circle Grand Isle, VT 05458

802-372-8800

## NEW CUSTOMER APPLICATION

Submit **BOTH** pages of the New Customer Application any of the following ways

Mail to: Cota's Propane, 6 Island Circle Grand Isle, VT 05458

Email to: [COTAPROPANEDELIVERY@GMAIL.COM](mailto:COTAPROPANEDELIVERY@GMAIL.COM)

### Primary Account Holder's Information: (If Business, go to Section 3)

Name: \_\_\_\_\_ SS#: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_  
Delivery Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_  
Home Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_  
Email Address: \_\_\_\_\_ Work Phone: \_\_\_\_\_  
Emergency Contact: Name & Phone Number: \_\_\_\_\_

### If Spouse or Joint Account: Second Account Holder's Information:

Name: \_\_\_\_\_ SS#: \_\_\_\_\_  
Cell Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_  
Email Address: \_\_\_\_\_

### If Business: Check One: Sole Proprietor Corporation Partnership LLC

Business Name: \_\_\_\_\_ EIN#: \_\_\_\_\_  
Contact Person for Business: \_\_\_\_\_ Phone: \_\_\_\_\_  
Email Address: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_  
Delivery Address: \_\_\_\_\_ City, State, Zip: \_\_\_\_\_  
Office Phone: \_\_\_\_\_ Office Fax: \_\_\_\_\_

### All applicants – Complete rest of information below & on page 2

How long at delivery address listed above? \_\_\_ Years \_\_\_ Months \_\_\_ Zero time

If Zero time above, please clarify: \_\_\_ Just moved in \_\_\_ Will be moving in on - \_\_\_\_\_

Prior address (if less than 1 yr. at delivery address): \_\_\_\_\_

Check which one applies at the **DELIVERY ADDRESS** listed above:

I own Property. Previous property owner's name: \_\_\_\_\_

I Rent Property. Landlord's Name: \_\_\_\_\_ Landlord's Phone: \_\_\_\_\_

Landlord's address: \_\_\_\_\_

Previous propane supplier at Delivery Address: \_\_\_\_\_ Estimated yearly usage: \_\_\_\_\_

Is there a tank at the delivery location? \_\_\_ Yes \_\_\_ No – I need a tank set

If Yes – What size is the tank? \_\_\_ 120 \_\_\_ 330 AG/UG \_\_\_ 500 AG/UG \_\_\_ 1000AG/UG \_\_\_ Other – List \_\_\_\_\_

If Yes – Who owns the tank? \_\_\_ I own \_\_\_ Landlord Owns \_\_\_ Cota's Owns \_\_\_ Other company owns

If No – What size tank do you want set? \_\_\_ 120 \_\_\_ 330 AG/UG \_\_\_ 500 AG/UG \_\_\_ 1000AG/UG \_\_\_ Other – List \_\_\_\_\_

Propane will be used for: (check all that apply) \_\_\_ Furnace \_\_\_ Stove \_\_\_ Gas Fireplace \_\_\_ Dryer \_\_\_ Pool \_\_\_ Hot Water Heater  
- \_\_\_ # in household (to assist in calculating usage) \_\_\_ Other – List \_\_\_\_\_ Do you have Heat Pumps: \_\_\_\_\_

### **Authorization – Terms and Conditions are below and on page 2, and are incorporated into this agreement.**

I (We), the undersigned individual(s), hereby authorize Cota's Propane Tank Service, LLC, to obtain my (our) credit report to assist in making necessary informed credit decisions and understand my (our) report may be obtained anytime to make credit decisions regarding my (our) account. I (We) recognize credit history may be a factor in any credit decisions. I (we) understand Cota's Propane Tank Service, LLC may report to credit agencies my (our) account information once established. By signing below, I (we) agree to the terms and conditions above and on page two of application.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

### **THE FOLLOWING APPLIES TO ALL APPLICANTS:**

**Terms and Conditions**

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1. CREDIT: Credit extended to applicant is at the sole discretion of Cota's Propane Tank Service, LLC and terms may be changed at any time without notice.
2. CREDIT CHECKS AND REPORTING: Cota's Propane Tank Service, LLC may perform credit checks and reporting of applicant with various credit reporting bureaus at its discretion.
3. PAYMENT: Payment is due on invoice. **YOUR INVOICE IS YOUR DELIVERY TICKET. Late charges apply to accounts not paid in full within 30 days of invoice.**
4. FINANCE AND SERVICE CHARGES: Delinquent accounts are subject to finance charges of 1.5% per month or 18% annually. Other service charges may apply. These terms may change without notice at the discretion of Cota's Propane Tank Service, LLC.

## THE FOLLOWING APPLIES TO APPLICANTS REQUESTING LP GAS SERVICE:

### Gas Service Agreement

The applicant requests Cota's Propane Tank Service, LLC to provide the applicant with a bulk container for the storage of LP gas at the location indicated. The applicant agrees to purchase all propane for this bulk container from Cota's Propane Tank Service, LLC, to keep driveways and access to equipment in passable condition and to abide by the payment terms for propane gas delivered to the container.

### Terms and Conditions

1. SERVICE: Either Cota's Propane Tank Service, LLC or the applicant may terminate this agreement at any time upon no less than 10 days' notice in writing. In addition, Cota's Propane Tank Service, LLC, has the right to terminate this agreement without notice if the applicant fails to make payments when due or if no gas is used by the applicant for a period of six months or longer. In case of termination by Cota's Propane Tank Service, LLC, as a result of the applicant's failure to make payments when due, reinstatement of gas service may be made up on payment of service by applicant.
2. COTA'S PROPANE TANK SERVICE, LLC STORAGE EQUIPMENT: Equipment provided by Cota's Propane Tank Service, LLC will be suitable for the storage of LP gas. Installation of such equipment will be made at current rates established by Cota's Propane Tank Service, LLC. All such equipment will remain the property of Cota's Propane Tank Service, LLC and may be removed by Cota's Propane Tank Service, LLC upon termination of this agreement.
3. ACCESS TO EQUIPMENT: Applicant grants an irrevocable license to Cota's Propane Tank Service, LLC at all times to go on applicant's premises for the purpose of installing, maintaining or removing Cota's Propane Tank Service, LLC owned equipment. Cota's Propane Tank Service, LLC will at all times have free access to such equipment and free rights of ingress and egress on applicant's premises for the above purpose.
4. TANK RENTAL: A rental fee may be assessed on Cota's Propane Tank Service, LLC owned equipment. Rates and frequency are at the discretion of Cota's Propane Tank Service, LLC.
5. APPLIANCES: Cota's Propane Tank Service, LLC is not responsible or liable for results obtained by applicant's appliances.
6. PIPING: Cota's Propane Tank Service, LLC is not responsible or liable for the condition and/or maintenance of fuel gas piping on the applicant's property.
7. TRANSFER OF SERVICE: This agreement is not subject to transfer or assignment by the applicant in any manner and may be subject to termination by Cota's Propane Tank Service, LLC if the applicant ceases to use or occupy the property to which propane is delivered. It is the applicant's responsibility to notify Cota's Propane Tank Service, LLC when this occurs.
8. PRICES AND TERMS: The price of gas, services and fees provided by Cota's Propane Tank Service, LLC will be in accordance with Cota's Propane Tank Service, LLC's price schedule currently in effect. Such price schedules are subject to change without notice. All statements for gas and other services are due when rendered. The applicant agrees that there may be a finance and/or service charge added to all amounts not paid within 30 days. Customer will pay all costs incurred by Cota's Propane Service, LLC in collecting delinquent amounts including attorney's fees.
9. TANK REMOVAL: In the event the applicant terminates this agreement, a tank removal fee may be assessed. Underground tank removal fees may be based on current rates for equipment rental and labor.
10. DELIVERY: All customers who provide a social security number will be set up on an automatic delivery schedule. Any customer who does not want to provide their social security number will be set up as will call/cod, where the customer has to monitor their own tanks and pay prior to getting a delivery.

By execution of this agreement and/or the use of this account, applicant(s) accepts these terms and conditions.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# COTA'S PROPANE TANK SERVICE, LLC

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## Cota's Propane Tank Service LLC Fee Disclosure Form

| Fees  | Amount                                   |
|---|--|
| Tank Set Fee  | \$149.99                                 |
| Special Trip Charge- Business Hours   | \$250.00                                 |
| Special Trip Charge- Non-Business Hours/Holiday*  | \$350.00                                 |
| Leak Check  | \$75.00                                  |
| Pilot Relight   | \$75.00                                  |
| Tank Reconnect  | \$175.00                                 |
| Tank Pump Out (If this is done outside of the islands the hourly 2-man labor rate also applies) | \$175.00                                 |
| Early Termination, less than a year (Residential Customers)                                     | \$100.00                                 |
| Temp Heat Tank Drop Off/Pick Up   | \$75.00                                  |
| Labor (Within 10 Miles)<br>1 Man  | \$150 First Hour, \$125 Subsequent Hours |
| Labor (Within 10 Miles)<br>2 Man  | \$270 First Hour, \$225 Subsequent Hours |
| Labor (Outside 10 Miles)<br>1 Man   | \$175 First Hour, \$125 Subsequent Hours |
| Labor (Outside 10 Miles)<br>2 Man   | \$315 First Hour, \$225 Subsequent Hours |
| Labor- Non-Business/Holiday*<br>1 Man   | \$225 per Hour                           |
| Labor- Non-Business/Holiday*<br>2 Man   | \$405 per Hour                           |
| Fuel Surcharge (per delivery)   | \$2.00                                   |
| Finance Charge (late payment after 30 days)   | 1.5%                                     |
| Returned Check  | \$35.00                                  |

\* Business Hours are Monday thru Friday 7am to 5pm . All other hours are Non-Business Hours. Holidays are also non-business hours.